H1N1/Influenza Like Illness Patient Assessment
Non-Hospital Setting

Call and/or place a sign at reception

Patient has influenza-like-illness

(fever and/or cough with one or more of extreme fatigue, head/muscle/joint aches or sore throat)

YES

NO

Proceed with visit

Non-urgent

Urgent

Defer the visit
Treatment should be deferred until the patient is feeling well and able to resume normal day-to-day activities.

If unable/unwilling to defer and practitioner willing to proceed

Urgent care is required and influenza like illness is suspected:

- Mask on arrival to office.
- Perform Hand Hygiene.
- Separate if possible.
- Book for end of day if possible.

Clinical Visit

Patient:

- Mask if tolerated.
- Use tissues to cover cough and dispose immediately in the garbage.
- Perform Hand hygiene.

Provider:

Greater than 2meters distance:

- No precautions.

Less than 2meters distance personnel should:

- Wear disposable surgical facemask.
- Use non-sterile gloves for direct contact.
- Wear eye protection (e.g., safety glasses or shield).
- Minimize the production of aerosols or cough-producing procedures to the minimum necessary to provide appropriate treatment to the patient.
- and perform hand hygiene.

After treatment the patient should leave the office immediately and not sit in the waiting room at anytime. Routine cleaning and disinfection should be done after the patient leaves.

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